



Mosaic Software Ltd

Please fill in the whole form using a ball point pen

Freepost RLXS-ZRLR-URXU
Mosaic Software Ltd
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Scottish Enterprise Technology Park
James Watt Avenue
East Kilbride
Glasgow
G75 0QD

Instruction to your Bank or Building Society to pay by Direct Debit

Originator's Identification Number

2 4 4 4 8 6

Name(s) of Account Holder(s)

[Empty text box for account holder name]

FOR MOSAIC SOFTWARE LTD OFFICIAL USE ONLY
This is not part of the instruction to your Bank or Building Society

Bank/Building Society Account Number

[Empty grid for account number]

Instruction to your Bank or Building Society.

Please pay Mosaic Software Ltd Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Mosaic Software Ltd and if so, details will be passed electronically to my Bank/Building Society.

Branch Sort Code

[Empty grid for branch sort code]

Name and Full Postal address of your Bank or Building Society

[Empty text box for bank address]

Signature(s)
Date

Reference

[Empty grid for reference]

Banks and Building Societies may not accept Direct Debit Instructions for some types of account

The Direct Debit Guarantee
This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
If there are any changes to the amount, date or frequency of your Direct Debit, Mosaic Software Ltd will notify you 10 working days in advance of your account being debited or as otherwise agreed.
If an error is made in the payment of your Direct Debit by Mosaic Software Ltd or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
You can cancel a Direct Debit at any time by simply contacting your bank or building society.